

IMPORTANT!

BEFORE ACCEPTING DELIVERY:

- 1.) REMOVE SHRINK WRAP AND EXAMINE THOROUGHLY.
- 2.) NOTATE ANY AND ALL DAMAGE OR SHORTAGE ON DELIVERY RECEIPT - BE SURE THE DRIVER READS YOUR NOTES. *Examples:*
 - “Possible Concealed Damage”
 - “[Brand/Item]’s box torn/wrinkled”
 - “[Count of] damaged boxes”
- 3.) IF CONTENTS ARE DAMAGED AT ALL, CALL GROWERS HOUSE IMMEDIATELY BEFORE SIGNING AT 1.855.289.1441.
- 4.) HAVE DRIVER SIGN AS WITNESS TO CONDITION. DRIVER IS NOT ADMITTING FAULT, BUT IS REQUIRED TO SIGN.
- 5.) IF CONTENTS ARE VISIBLY DAMAGED - REFUSE DELIVERY. AND WRITE “REFUSED DUE TO DAMAGED CONDITION”.

FREIGHT CLAIMS WILL NOT BE ACCEPTED

(WITHOUT FOLLOWING THE ABOVE PROCEDURE)

DAMAGE CLAIMS MUST BE REPORTED

WITHIN 72 HOURS of DELIVERY.

**DO NOT DISCARD ANY PACKING MATERIALS UNTIL ALL UNIT(S) HAVE BEEN TESTED / INSPECTED AND ARE FUNCTIONING PROPERLY.*